

PASS (Portable Appliance Safety Services) Ltd recognises that the disciplines of quality, health and safety and environmental management are an integral part of its management function. The Organisation views these as a primary responsibility and to be the key to good business in adopting appropriate quality standards.

The Organisation Quality Policy calls for continuous improvement in its quality management activities and business will be conducted according to the following principals:

We will:-

- Comply with all applicable statutory laws and regulations.
- Follow a concept of continuous improvement and make best use of its management resources in all Quality matters.
- Communicate its Quality objectives and its performance against these objectives throughout the Organisation and to interested parties.
- Take due care to ensure that activities are safe for employees, associates and suppliers and others who come into contact with our work.
- Work closely with our customers and suppliers to establish the highest Quality standards.
- Adopt a forward-looking view on future business decisions that may have Quality impacts.
- Train our staff in the needs and responsibilities of Quality management.

It is PASS (Portable Appliance Safety Services) Ltd's aim that with the total involvement and understanding of all staff through the implementation of the documented Quality Management System and information meeting the ISO 9001 and ISO17025 standards that we will exceed the expectations of our customers and staff.

It is our mission to provide a seamless interface to our clients and business partners in the areas of Product Sales, Calibration and Repair and Training: these Quality services are to be delivered efficiently and competently so to provide outstanding customer service and value.

**Signed:**



**Date: January 2019**

**Name: Barry Atkins**

**Position: Managing Director**